

REPORT TITLE: Preparation for Care Quality Commission Inspections

Meeting:	Health and Social Care Scrutiny Panel
Date:	28th February 2024
Cabinet Member (if applicable)	Cllr Jackie Ramsay
Key Decision Eligible for Call In	No Yes
<p>Purpose of Report: To present and update and assure the Scrutiny Panel on how Adults and Health are preparing for CQC inspection to include the following:</p> <ul style="list-style-type: none"> • The Council's approach to preparing for the CQC inspections • To consider the new CQC inspection areas of responsibility to understand the assurance regime • To look at emerging themes and outcomes from the CQC pilot inspection sites. • To receive details of the broader range of changes that the Council is developing to improve the social care offer 	
<p>Recommendations</p> <ul style="list-style-type: none"> • That the Scrutiny Panel notes the CQC preparations made to date • That the Scrutiny Panel receives the working draft of the self-assessment and where key developments have been highlighted • That the Scrutiny Panel notes the links between CQC preparedness and the Adults and Health Change Programme and will consider receiving further updates on both <p>Reasons for Recommendations</p> <ul style="list-style-type: none"> • To ensure that the Scrutiny Panel are kept abreast of the rolling programme of CQC inspections. • So that the Scrutiny Panel are cited on the plans for the Adults and Health Change Programme and workstreams which will improve the social care offer in Kirklees 	
<p>Resource Implications:</p> <ul style="list-style-type: none"> • None attached to preparing for CQC • The Change Programme has received additional resource agreed by the Council's Executive Leadership Team to enable Adults and Health to achieve the savings identified 	
<p>Date signed off by <u>Strategic Director</u> & name</p> <p>Is it also signed off by the Service Director for Finance?</p>	<p>Give name and date for Cabinet / Scrutiny reports Richard Parry – Strategic Director for Adults and Health</p> <p>Give name and date for Cabinet reports N/A</p> <p>Give name and date for Cabinet reports</p>

Is it also signed off by the Service Director for Legal Governance and Commissioning?	N/A
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Electoral wards affected:

- Preparing for CQC inspection will not affect Electoral Wards
- The development plan connected with the Adults and Health Vision refresh, CQC self-assessment and the Change Programme will hopefully lead to improvements across Adults and Health that will benefit all Kirklees service users, their carers and families.

Ward councillors consulted:

No

Public or private: Public

Has GDPR been considered? Yes

1. Executive Summary

Adults and Health will present an update on how we are preparing for CQC inspections and how this links to the Council’s Vision for Adults and Health refresh and the plans for a wider Change Programme over 2024/25.

2. Information required to take a decision

This session is intended to provide assurance and update for Scrutiny on the above so no decision is required.

3. Implications for the Council

The biggest implications for the Council are the resources required to continually keep momentum and be in a ‘ready’ state for when we receive notification from the CQC. Once the call comes in, we will need some support from corporate enablers, such as BI and Finance to be able to submit the evidence/data they will require. With regards to the Change Programme, a separate Board has been established which will be chaired by the Chief Executive, with the Director of Adults and Health being the Senior Responsible Officer so that any interdependencies that might affect other Council areas can be identified and monitored.

3.1 Working with People

As part of CQC preparedness, we have updated a number of groups of service users and gained their feedback on the self-assessment, as well as undertaking a number of surveys to glean further insight. This has included the Co-Production Board, the Carers Network and the Provider Forum. We also have a comprehensive Communications Plan to ensure that we can successfully get key messages out on a rolling basis.

3.2 Working with Partners

As above, we have engaged with a number of Boards and forums (such as the Transfer of Care Strategic Group, Kirklees Safeguarding Adults Board, the ICB’s Senior Leadership Team) to ensure that partners are cited on our plans and some partners will have the opportunity to feed into some of the workstreams that are currently being established around the Change Programme.

3.3 **Place Based Working**

The Change Programme will consider place based working, particularly around the preventative and community offer.

3.4 **Climate Change and Air Quality** **N/A**

3.5 **Improving outcomes for children**

Whilst CQC is around assessing Adults and Health's effectiveness in discharging their duties under the Care Act, we also aim to take a whole family approach and have a specific programme of work to improve transitions. We also look at the Learning and Development offer to ensure there are linkages between Adults and Children's directorates.

3.6 **Financial Implications**

None attached to preparing for CQC.

The Change Programme has received additional resource agreed by the Council's Executive Leadership Team to enable Adults and Health to achieve the savings identified.

3.7 **Legal Implications**

None - Legal were heavily involved in the diagnostic work and proposals for the Change Programme.

3.8 **Other (eg Risk, Integrated Impact Assessment or Human Resources)**

Risks regarding CQC will be around managing the outcome determined by them. As with Ofsted, if a rating is deemed to be 'inadequate' or 'requires improvement' we will be subject to developing a plan around this which could be monitored by the DHSC.

All risks around the Change Programme will be identified through the undertaking of Integrated Impact Assessments for each of the workstreams.

4. **Consultation**

This is not a consultation exercise as CQC inspection is now a statutory duty under the Health and Care Act.

5. **Engagement**

Council's Executive Leadership Team, Corporate Enablers, All Adults and Health Senior Management Team and staff, Partners and some Service User Groups to date, with more being planned as part of the overall directorate Communications Plan.

6. **Options**

None - as per point 4 above

6.1 **Options considered**

None - as per point 4 above

6.2 **Reasons for recommended option**

N/A

7. **Next steps and timelines**

Adults and Health will continue to prepare for notification from the CQC on an ongoing basis. The Change Programme is currently being scoped out for 2024/25 and progress

will be monitored through the Change Programme Board, chaired by the Council's Chief Executive.

8. Contact officer

Cath Simms – Service Director for Adult Social Care Operations

Alexia Gray – Head of Quality, Standards and Safeguarding Partnerships

9. Background Papers and History of Decisions

- A previous update on preparing for CQC was presented at a Health and Social Care Shadow Cabinet and Scrutiny Chair Briefing on 23rd October 2023
- A comprehensive update on Adults and Health Vision refresh, CQC and Change Programme was received by Cabinet on 21st December 2023
- Portfolio Holder Briefing on 22nd January 2024 and 19th February 2024

10. Appendices

None

11. Service Director responsible

Cath Simms – Service Director for Adult Social Care Operations